



RADIO REPAIR REQUEST

800.722.6793

radiotwoway.com

CUSTOMER INFORMATION

Name:
Phone:
PO#:

Company:
Email:

RETURN REPAIR TO:

ATTN:
Address:
City:
State: Zip Code:

Bill to:
ATTN:
Address:
City:
State: Zipe Code:

RADIO INFORMATION

Make / Model

Serial#:

Under Warranty?

ACCESSORIES SENT WITH RADIO

- Antenna, Belt Clip, Headset, Earpiece, Battery, Charger, Microphone, Other

ISSUES

- Broken Antenna Connection, Broken Accessory Port, Broken Case, Broken Knobs, No Recieve, No Transmit, No/ Low Power, No/ Low Audio, Dropped, Constant Tone, Intermittent, Dead

FLAT RATE PRICING

- Tier 1 - \$58.00 CP125-CP150-BPR40, Tier 2 - \$88.00 CP185-DTR650-CP200-CP200d, Tier 3 - \$90.00 CM200-CM200d-CM300-CM300d, Tier 4 - \$139.00 EX560-EX600-CDM750-CDM1250-CDM1550-HT750-HT1250, Tier 5 - \$119.00 SL300 SL3500E, Tier 6 - \$129.00 XPR6550-XPR6350-XPR6580-XPR6380, Tier 7 - \$235.00 XTL or XTS series radios, Tier 8 - \$258.00 XPR series mobile or portable radios, Tier 9 - \$450.00 APX series mobile or portable radios

Flat rate pricing does not include physical damage to the radios or accessories, including to but not limited to: battery antenna or clip replacements. Radios that require Motorola Factory Repair are not covered under Flat Rate Pricing.

To expidite your repair, please fill in as much information above. If your radio is not repairable due to major board damage, such as a physical abuse or water damage, your radio will be flagged as not repairable. If your radio is non repairable you have the option to pay the inspection rate of 30.00 or apply the 30.00 dollars towards the purchase of a new radio. Radio repairs come with a 90 day warranty.

Signature \_\_\_\_\_

Date: \_\_\_\_\_

Credit Card Number: \_\_\_\_\_

Expiration \_\_\_\_\_

Name on Card: \_\_\_\_\_

Security Code \_\_\_\_\_

Please note that we do not repair HAM, CB, Amatuer, Family, GMRS/FRS, Marine or Aviation radios.